## INCORPORATED VILLAGE OF MINEOLA

HEARING OF THE

**BOARD OF TRUSTEES** 

January 20, 2021 6:30 p.m.

## BEFORE:

SCOTT P. STRAUSS, Mayor

PAUL A. PEREIRA, Deputy Mayor

PAUL S. CUSATO, Trustee

GEORGE R. DURHAM, Trustee

DENNIS J. WALSH, Trustee

## ALSO PRESENT:

JOHN P. GIBBONS, JR., ESQ., Village Attorney

JOSEPH R. SCALERO, Village Clerk

DANIEL B. WHALEN, Superintendent of Buildings

JANINE M. COLASANTI, RPR OFFICIAL COURT REPORTER

MAYOR STRAUSS: Good evening,

folks. We have two hearings this

evening. I am going to turn it over to

Mr. Scalero. The floor is yours.

MR. SCALERO: Legal notice public hearing, Incorporated Village of Mineola. Please take notice that the Board of Trustees of the Incorporated Village of Mineola will hold a public hearing on Wednesday, January 20, 2021, at 6:30 p.m., at the Village Hall, 155 Washington Avenue, Mineola, New York, 11501, or at some other location to be hereafter designated by the Board of Trustees, in order to receive public comment upon the following:

APPLICATION OF THE MA MING YAN FOR
A SPECIAL USE PERMIT PURSUANT TO
CHAPTER 550 OF THE CODE OF THE
INCORPORATED VILLAGE OF MINEOLA,
ENTITLED "ZONING," SECTION 550-12
ENTITLED "B-1 DISTRICTS," SUBSECTION
(B) ENTITLED "SPECIAL USES" TO
ESTABLISH A SPA PROVIDING SKIN CARE,
FACIAL SERVICES AND TEETH WHITENING

UPON THE PROPERTY KNOWN AS 143 JERICHO
TURNPIKE, MINEOLA, NEW YORK, KNOWN AND
DESIGNATED ON THE NASSAU COUNTY LAND
AND TAX MAP AS SECTION 9, BLOCK 405,
LOT 101.

The Village of Mineola does not discriminate on the basis of handicapped status in administration access to or employment in its projects and activities. Joseph R. Scalero has been directed to coordinate compliance with non-discrimination requirements of the Federal Revenue Sharing regulations.

At this scheduled meeting of its

Board of Trustees, reserved decisions

from previous meetings, if any, may be
acted upon the Board of Trustees.

At the aforesaid time and place, all interested persons will be given an opportunity to be heard.

MAYOR STRAUSS: Ms. Whalen, report on the mailings.

MR. WHALEN: Yes. I have the affidavit of mailing, and it has been BOARD OF TRUSTEE 1-20-2021

1	signed and notarized as required.
2	MAYOR STRAUSS: Thank you, sir.
3	Mr. Gibbons.
4	MR. GIBBONS: Mayor, the Nassau
5	County Planning Commission has
6	recommended a local determination, and
7	I'd ask for a SEQRA determination that
8	this is a Type II action.
9	MAYOR STRAUSS: Motion.
10	TRUSTEE WALSH: Motion.
11	MAYOR STRAUSS: Motion by Trustee
12	Walsh.
13	Second.
14	DEPUTY MAYOR PEREIRA: Second.
15	MAYOR STRAUSS: Second by Deputy
16	Mayor Pereira.
17	All in favor.
18	(Whereupon, all Board members
19	replied, "aye.")
20	MAYOR STRAUSS: Proposed. Thank
21	you.
22	Good evening, ladies and
23	gentlemen. This will be the format for
24	tonight's hearing. The application
25	will make their presentation and call

any witnesses they have. Then there will be an interaction with the Board, we will ask questions and hopefully get the answers, and then open up to the general public comment.

I ask that anyone approaching the podium to please state your name, address, and speak slowly and clearly so it could be accurately reported by the reporter.

Who is first up for the applicant for 143 Jericho Turnpike?

Good evening.

MS. YAN: Good evening. I am happy to be here. Thank you for everybody supporting me.

MAYOR STRAUSS: Ma'am, could you speak a little louder for us?

MS. YAN: My name is Mingyan Ma.

I am very happy to be here today. So I tried to open a new business for skin care. The location is at 143 Jericho
Turnpike in Mineola, just two blocks from here. So I'm a licensed esthetician the past three years, and

in Bloomingdales. Right now I massage,
Port Washington location. So I am very
confident doing skin care, and I'm
trying to open my own business.

MAYOR STRAUSS: Okay. So you are going to open up a skin care?

MS. YAN: Yes.

MAYOR STRAUSS: Maybe I'll read this for you. My name is Mingyan Ma (Grace Ma). I'm very glad to be here today to present myself for the new business we are trying to open for spa/facial service located in Mineola.

I'm a licensed professional esthetician in beauty industry since 2005. With my personal interesting and professional training in the past, I am very confident with my working skill with all type of skin and beauty services.

I also worked for the world famous beauty brand product before Sisley
Paris and SK-II counter at Bloomingdale shopping mall for the product promotion. Under their professional

training system and working experience help me get more knowledge for the beauty product.

I joined Massage Envy, a large chain store, since July 2019 as part-time esthetician. From there, I got more training from esthetic working procedure. I also learned a lot about the store management.

With my personal interest and in the past working experience, professional training and the customer feedback, I'm am very confident with my working skill and knowledge, this is what the customer needs, that's why we are trying to open up a business in Mineola.

So thank you for picking Mineola. We really appreciate it. Thank you. I paraphrased here, I apologize, but you got the idea.

You are licensed by New York State?

MS. MA: Yes.

MAYOR STRAUSS: What hours are you

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1	looking to have your business operate?
2	MS. MA: Like 9:30 to 7:00.
3	MAYOR STRAUSS: 9:30 a.m. to 7
4	p.m.?
5	MS. MA: Yes.
6	MAYOR STRAUSS: Is that seven days
7	a week?
8	MS. MA: Right now I just take
9	only the weekends.
10	MAYOR STRAUSS: On the weekends
11	for now?
12	MS. MA: Yes. I take appointments
13	only.
14	MAYOR STRAUSS: Appointments only?
15	MS. MA: Yes. I have like four
16	terminals right now because since time
17	just two customers.
18" -	MAYOR STRAUSS: You have two
19	customers by appointment only?
20	MS. MA: Yes. Other hours.
21	MAYOR STRAUSS: So very limited
22	amount of people in?
23	MS. MA: Yes.
24	MAYOR STRAUSS: Is that because of
25	the staff, you don't have enough
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1	employees because of COVID?
2	MS. MA: Yes.
3	MAYOR STRAUSS: Because of COVID.
4	I have to give you credit for looking
5	to open up a business in these times.
6	These are strictly challenging times.
7	MS. MA: Hard times.
8	MAYOR STRAUSS: Hard times is not
9	the answer of the word. Kudos to you
10	for making a stab at it.
11	I'm familiar with the building.
12	There is parking right next to the
13	building. There is on-street parking
14	in front of it.
15	MS. MA: Because I signed the
16	lease, I think last year, January. We
17	just signed the lease for October.
18	MAYOR STRAUSS: You just signed
19	the lease for the property?
20	MS. MA: Yes.
21	MAYOR STRAUSS: You are not
22	selling any food or beverages or
23	anything, just cosmetics?
24	MS. MA: Yes.
25	MAYOR STRAUSS: Deputy Mayor.
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DEPUTY MAYOR PEREIRA: Thank you.

And thank you for choosing

Mineola. Just to be clear, this is the building that is the cell phone store on the corner of Willis and Jericho?

MS. MA: Yes.

DEPUTY MAYOR PEREIRA: Right by Starbucks.

MS. MA: Yes.

DEPUTY MAYOR PEREIRA: The cell phone store is out of business?

MS. MA: Next to it.

DEPUTY MAYOR PEREIRA: Oh, next to it, very good. Thank you for opening a business in Mineola. And thank you for doing it during a very difficult time.

I wish you great, great success.

Just please continue to work with Mr. Whalen in the Building Department when it comes to any signs or anything like that. Make sure you reach out to him.

Frankly, I think that this type of business is perfect for that area, and I wish you much success.

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1	MS. MA: Thank you.	
2	MAYOR STRAUSS: Trustee.	
3	TRUSTEE CUSATO: I have no	
4	questions. I wish you good luck.	
5	MAYOR STRAUSS: Trustee Durham.	
6	TRUSTEE DURHAM: I'm just going to	
7	wish you good luck. It's a tough time	
8	to open a business. I hope you do	
9	well.	
10	MAYOR STRAUSS: Trustee Walsh?	
11	TRUSTEE WALSH: Thank you for	
12	coming down tonight.	
13	Let me just ask you, are you going	
14	to change any writing on the outside of	
15	the building? Are you going to do	
16	anything to illuminate with lights to	
17	the outside of the building?	
18	MS. MA: You mean?	
19	TRUSTEE WALSH: Are you going to	
20	do anything to make brighter the	÷
21	outside of the building?	
22	MS. MA: Yes. Right now I didn't	
23	have signs, like on door.	
24	TRUSTEE WALSH: Okay, you realize,	
25	as you were told before, anything you	
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do with that, you have to involve yourself with the Building Department, subject to their approval?

MS. MA: Yes.

TRUSTEE WALSH: I think that it's great to have stores that are empty, full, and I think this is something that should be welcomed to Mineola.

And that's all I have, Mayor.

MAYOR STRAUSS: Thank you.

Anything else you would like to say?

MS. MA: No.

MAYOR STRAUSS: Have a seat.

Don't go too far. I'll open it up to public comment. I'll ask anybody approaching the podium to state their name and address, and speak slowly and clearly for the reporter. Anybody in the first row? Second Row? Yes?

MR. LABRODO: Good evening, Tony
Labrodo, 155 Jericho Turnpike,
Mineola. Coming here on behalf of the
Mineola Chamber of Commerce. I just
want to say that we are thrilled to do

1	business coming to Mineola. We hope
2	that the Board will approve it, and we
3	would like to welcome you to our
4	community.
5	MAYOR STRAUSS: Thank you, sir.
6	Anybody else in the third row?
7	Fourth? Fifth? Sixth row?
8	Ma'am, come on back up.
9	As the Deputy Mayor mentioned, we
10	wish you the best success. I'll
11	entertain a motion to approve.
12	TRUSTEE CUSATO: Motion.
13	MAYOR STRAUSS: Motion by Trustee
14	Cusato. Second?
15	DEPUTY MAYOR PEREIRA: Second.
16	MAYOR STRAUSS: Second by Deputy
17	Mayor Pereira.
18	Mr. Scalero, poll the Board.
19	MR. SCALERO: Yes, sir. Trustee
20	Durham.
21	TRUSTEE DURHAM: Yes.
22	MR. SCALERO: Trustee Pereira?
23	DEPUTY MAYOR PEREIRA: Yes.
24	MR. SCALERO: Trustee Cusato?
25	TRUSTEE CUSATO: Yes.
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MAYOR STRAUSS: Trustee Walsh?

TRUSTEE WALSH: Yes.

MR. SCALERO: Mayor Strauss?

MAYOR STRAUSS: Yes.

Congratulations. As the Deputy
Mayor mentioned, stay close to our
Building Department regarding signs and
changes inside, if any, the building.
Touch base with our former president of
the Chambers of Commerce. It's a great
networking group that I have for you.
Invite us to the grand opening. We
wish you the best of luck. Thank you
for choosing Mineola. Good luck.

MS. MA: Thank you.

MAYOR STRAUSS: We will go right into the next one. Mr. Scalero.

MR. SCALERO: Legal notice public hearing, Incorporated Village of Mineola. Please take notice that the Board of Trustees of the Incorporated Village of Mineola will hold a public hearing on Wednesday, January 20, 2021, at 6:30, p.m., at the Village Hall, 155 Washington Avenue, Mineola, New York,

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11501, or at some other location to be hereafter designated by the Board of Trustees, in order to receive public comment upon the following:

APPLICATION OF BILLY SHIN FOR A

SPECIAL USE PERMIT PURSUANT TO CHAPTER

550 OF THE CODE OF THE INCORPORATED

VILLAGE OF MINEOLA, ENTITLED "ZONING"

SECTION 550-12 ENTITLED "B-1

DISTRICTS," SUBSECTION (B) ENTITLED

"SPECIAL USES" TO ESTABLISH A PET

BOARDING/DAYCARE/GROOMING CENTER UPON

THE PROPERTY KNOWN AS 107-111 JERICHO

TURNPIKE, MINEOLA, NEW YORK, KNOWN AND

DESIGNATED ON THE NASSAU COUNTY LAND

AND TAX MAP AS SECTION 9, BLOCK 450,

LOT 236.

The Village of Mineola does not discriminate on the basis of handicapped status in administration access to employment in its projects and activities. Joseph R. Scalero has been directed to coordinate compliance with non-discrimination requirements of the Federal Revenue Sharing

regulations. 1 At this scheduled meeting of its 2 Board of Trustees, reserved decisions 3 from previous meetings, if any, may be 4 acted upon the Board of Trustees. 5 At the aforesaid time and place, 6 all interested persons will be given an 7 8 opportunity to be heard. 9 Mr. Whalen, report on the mailings. 10 11 MR. WHALEN: Yes. I have the 12 affidavit of mailing, and it has been 13 signed and notarized as required. MAYOR STRAUSS: Thank you, sir. 14 Mr. Gibbons. 15 MR. GIBBONS: Mayor, the Nassau 16 17 County Planning Commission has recommended a local determination, and 18 19 I'd ask for a SEQRA determination that 20 this is a Type II action. MAYOR STRAUSS: Motion. 21: TRUSTEE WALSH: Motion. 22 MAYOR STRAUSS: Motion by Trustee 23 Walsh. 24 Second.

DEPUTY MAYOR PEREIRA: Second. 1 MAYOR STRAUSS: Second by Deputy 2 3 Mayor Pereira. All in favor. 4 5 (Whereupon, all Board members 6 replied, "aye.") 7 MAYOR STRAUSS: Proposed. Thank 8 you. 9 Again, this will be the same format. We will ask the applicant to 10 11 come up and present their application, interact with the Board, and at which 12 13 time we will open it up for public comment. 14 I ask anyone to approach the 15 podium to state their name and their 16 17 address and to speak slowly and clearly 18 to be accurate reported. Gentlemen. 19 MR. CHIN: Can we go together? 20 MAYOR STRAUSS: Sure, you can. MR. CHIN: May name is Billy Chin. 21 I'm the new tenant, and the new -- the 22 new owner of 107 and 111 on Jericho 23 Turnpike. We are planning to open up a 24 pet store. What we do there is we have 25

a full line of dog and pet supplies.

We do dog grooming and dog boarding and daycare. We don't sell no pets. We have the same concept of a pet store in New York and New Jersey.

This is going to be our third location, based on a small business run by me and our partner which is our manager.

We see a lot of good opportunity on the Mineola area because there was not many grooming places. We focus on a lot of grooming because the population of the animals. We are not selling cats. Dog owners is getting more. We think it is a good opportunity to open up a location in Mineola.

MAYOR STRAUSS: What hours of operation are you going to have?

MR. CHIN: We think 9:30 to 8:00, seven days a week.

TRUSTEE WALSH: Did you say 9:30 to 8:00?

MR. CHIN: Since doing daycare, so

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we probably want to open the door for daycare customer at 7:00 in the morning.

Basically, people can drop off their dogs at 7:00, but the store hours are 9:30 to 8:00.

MAYOR STRAUSS: You said you are not selling cats.

> MR. CHIN: We are not.

MAYOR STRAUSS: Do you own other businesses like this?

MR. CHIN: I have two locations, one in Bayside and one in Edgewater, New Jersey. It's called NY Puppy Club. That's our store. We have the best review and five boroughs in New York City.

MAYOR STRAUSS: How many employees are going to be in the building?

MR. CHIN: Starting we are probably going to have about ten people. Target is 12 to 15 working in the store number.

MAYOR STRAUSS: You have parking next to that building?

MR. CHIN: Yes.

MAYOR STRAUSS: How many spots are you allotted?

MR. CHIN: We are getting ten spots.

MAYOR STRAUSS: Deputy Mayor?

DEPUTY MAYOR PEREIRA: Thank you.

Thank you very much. I actually, while
you said that, I just went on your
website. You have a 4.7 rating out of
5. That's very good. Congratulations.

MR. CHIN: Thank you.

DEPUTY MAYOR PEREIRA: I agree with you. I am a pet owner, and I have to take my dog to New Hyde Park to be groomed and this is much closer. I think you did stumble on to something new. We do have several animal hospitals and the like, but do not have anything like that. We did have a pet store for about almost years. We were mostly focused on birds, and it did have some pets supplies.

Again, as we did with the last applicant, thank you for choosing

Mineola. You chose a building that has been completely refurbished. It's brand new. It's a great location. We do have parking on site. It's essentially located.

Again, anything to do with signs -- I assume the space is completely open right now, correct?

MR. CHIN: Yes.

DEPUTY MAYOR PEREIRA: So anything that you are going to do inside, make sure you reach out to Mr. Whelan in terms of electrical, plumbing, signs, lighting and the like so to make sure we can get you started as soon as possible.

What is the square footage? You are going to take two stores?

MR. CHIN: It's 6,700 square feet.

DEPUTY MAYOR PEREIRA: Is that

similar to your other stores?

MR. CHIN: My other store is 10,000 square.

DEPUTY MAYOR PEREIRA: A little smaller. And you are going to focus BOARD OF TRUSTEE 1-20-2021

mostly on cats and dogs?

MR. CHIN: Just cats and dogs.

MAYOR STRAUSS: When you say boarding, is that overnight boarding?

MR. CHIN: Yes.

MAYOR STRAUSS: There will somebody on premises at all times, or is that by camera?

MR. CHIN: By camera. We are planning 40 kennels. Every dog is to stay in their own kennel. Basically, at night everything is locked up. We have a 60-inch TV and have motion sensors and everything. Make sure everything is safe.

Just in case there is anything else, I'm living in Bellrose. It's only ten-minute drive. I could come out. Everything should be safe. I run this business for 20 years. We are doing the same concept.

DEPUTY MAYOR PEREIRA: You are saying you can board up to 40 animals overnight?

MR. CHIN: Yes.

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DEPUTY MAYOR PEREIRA: The only last suggestion -- I'm going to take probably Trustee Cusato's thunder here, since you are dealing with animals, and we have a great fire department here, one of the things -- and I don't know if it's on the body -- and it's not really for you but it's for the landlord. It's called a KnoxBox, where essentially a key to your store will be secured in a box that the fire department has access to so God forbid there is a fire overnight, when you have animals inside, they can gain animals immediately, they can rescue, break the doors down.

not a requirement. We have a lot of businesses that choose to do that, because in the middle of the night, you may be in Bellrose ten minutes away, the fire department is one minute away and they need access to save those animals. Just a thought. Again, nothing that is binding on you tonight

or that certainly is not going to 1 change anyone's mind tonight. 2 3 MR. CHIN: Thank you for the suggestion. I think very good idea. 4 5 DEPUTY MAYOR PEREIRA: Thank you. 6 Thank you for choosing Mineola. 7 MAYOR STRAUSS: Trustee Cusato. TRUSTEE CUSATO: Thank you for 8 9 bringing that up. I'm also a dog owner. I rescued a 10 60-pound Pit Bull. I just have some 11 questions. You indicated -- just for 12 13 clarification, I have no problem, you 14 indicated your address is 107-111. 15 MR. CHIN: Yes. 16 TRUSTEE CUSATO: But the drawing 17 that you submitted, it indicates 105 1.8 Jericho. Is that a typo error? MR. CHIN: No, actually it's 107 19 and 111. Mistake, that drawing, I made 20 21 It was our job. it. 22 TRUSTEE CUSATO: On your drawing, 23 you indicate retail space. What does 24 that mean? 25 MR. CHIN: Retail space is dog and

cat supplies.

TRUSTEE CUSATO: Again, if my dog was sick, I would not go to your place?

Just grooming. You are not a hospital?

You are not a hospital? If I had a problem with my dog, I would not be going to your place, correct; is that correct?

MR. CHIN: Yes.

TRUSTEE CUSATO: Thank you.

MAYOR STRAUSS: Trustee Durham.

TRUSTEE DURHAM: Thank you.

On the drawing, you just stated you can have up to 40 dogs but your drawing shows spots for 18 dogs for boarding.

MR. CHIN: It's going to make first and second floor.

TRUSTEE DURHAM: There will be two levels, big dogs on the lower level?

MR. CHIN: Yes.

TRUSTEE DURHAM: The playroom in the front, that is a window so the people from the outside can see and see what's going on?

MR. CHIN: Yes.

TRUSTEE DURHAM: I know other

places like this have a spot to take

them and walk the dogs outside so they

can go to the bathroom. I don't see

any design of that in your facility.

So the dogs you are boarding, storing, where are you exercising them, to take them to go to the bathroom?

MR. CHIN: We don't walk them outside unless the customer requests.

TRUSTEE DURHAM: On your own property, the facility normally doesn't have spaces outside that have the enclosed area where you can walk the dogs outside.

MR. CHIN: So it is going to be a daycare room, daycare, to drop off in morning and pick up in the night. The dogs are going to be in the whole play area, about 7- or 800 square feet. All the ground floor playing area. The dogs will be running and playing in the daytime. So every dog is going to be boarding. We will let them play during

the day time. The only time they go inside the room is when they eat and sleep. When they are in the daycare someone will be watching and playing together, making sure they exercise. The pee and poop, they would clean it right away.

TRUSTEE DURHAM: When will the last person that leaves for the day, how long are the dogs alone at night? What time does the last person leave the building and what time does the first person arrive?

MR. CHIN: 8:00 at night and 7:00 in the morning.

TRUSTEE DURHAM: Nobody is there from 8:00 p.m. to 7:00 p.m?

MR. CHIN: No.

TRUSTEE DURHAM: Any dog that is in the kennel at that time --

MR. CHIN: That is the same concept of every kennel in New York.

Our concept is to let the dogs

free during the daytime, they exercise,

expose their energy. Since there are a

lot of dogs inside daycare, they can't rest because of watching other dogs and you will see them playing.

The nighttime they are going inside the kennel, they just go to sleep right away because they get tired during the daytime.

In a different story, when people have a dog, the owner home, the dog wants to play. During the daytime they just waiting for the owner to come to home.

In the nighttime the owner home, in the nighttime, all the dogs wants to play with their owners. The owner that is tired from work usually does not play with the dog. A lot of time the dog going to sleep.

During the daytime they play with other dogs, expose energy and go to sleep at night as well.

TRUSTEE DURHAM: I board my dog at a place and they are there 24 hours a day with the dogs so I don't know.

No more questions.

MAYOR STRAUSS: Thank you. 1 2 Trustee Walsh. 3 TRUSTEE WALSH: Hello. Thank you for coming down. This other individual 4 5 here is just standing there, saying 6 nothing. Are you two guys equal 7 partners in this business? MR. CHIN: I'm the owner. 8 He is 9 going to be my manager. I am running 10 stores for over ten years right now. 11 TRUSTEE WALKER: You will be here 12 managing this store while the owner is 13 in between both facilities that you 14 own; is that right? 15 MR. CHIN: Basically, I have 16 three stores, three locations. 17 store has a manager who run the store. 18 We will have one manager who will stay 19 at this location, but he is the one who 20 is going to control all the store 21 together with me. Basically, he and I 22 will run the store. 23 Can you give me TRUSTEE WALSH: 24 the address of your store in Bayside. 25 MR. CHIN: It's 119-15 Northern

Boulevard, Flushing, New York, 11358. 1 TRUSTEE WALKER: So it's in 2 3 Flushing not Bayside? MR. CHIN: Basically, yes. 4 5 TRUSTEE WALKER: Yes. You said 6 you are going to have about a ten-person staff. I'm sure they won't 7 8 all be working at the same time. How 9 many people will be working at the same time? 10 11 MR. CHIN: I would say maybe six. TRUSTEE WALKER: Where will they 12 13 be parked? MR. CHIN: I'm probably going to 14 look for staff from here. 15 TRUSTEE WALSH: Say that again. 16 17 MR. CHIN: Customer service is 18 helping in this town, by Iocal -- we 19 are going to hire some part-time and 20 full-time staff. Basically, the 21 manager -- actually, he lives in New 22 Jersey because he was running the store 23 in New Jersey. His plan is to move to Mineola so he can run to the store. 24 25 TRUSTEE WALKER: If I bring my dog

to your -- the location store, how would I be transporting my dog from my car into your facility where it is safe, the back entrance or going through the front entrance on Jericho or how would that work?

MR. CHIN: It's going to be the front of the store.

MAYOR STRAUSS: So somebody walking the dog in the front door.

MR. CHIN: Yes, parking on our lot and have to walk in the front door.

MAYOR STRAUSS: I'm familiar with the building, and I am wondering sometimes it's safer not to be on Jericho, but if that's your plan, that's your plan.

Will you be doing daily dog sitting? What percent of your business will be overnight stays as compared to people bringing dogs in during the day and picking them up at the end of the day, a daycare center?

MR. CHIN: So my business modo, 50 percent of the retail, which is 70

retail program. I would say 25 percent of the grooming and 25 percent of the daycare.

TRUSTEE WALKER: So 25 percent will be grooming 25, and 25 percent will be daycare, and the other 50 percent will be overnight stays.

DEPUTY MAYOR PEREIRA: Is that retail?

MR. CHIN: I would say 30 percent?

TRUSTEE WALKER: You are keeping

dogs overnight?

MR. CHIN: Yes.

TRUSTEE WALKER: First of all,
just to add to this story, it has
nothing to do with the application.
You said the dogs will be exercising
during the day and going to the kennel
sleeping.

I was in the painting business and
I painted several veterinary clinics.
The places where they kept the dogs
were enclosed. I said don't need
hearing assistance to go in there, and
I lasted about 30 seconds because these

dogs all barked same time. I imagine there will be active dogs at night as well during the day. You are saying between 8:00 at night and whatever time about 11 hours or 12 hours there will be nobody in the building.

How many dogs do you anticipate that are going to stay overnight on a good night?

MR. CHIN: You mean the dog?

TRUSTEE WALKER: How many dogs will be staying overnight on a good night?

MR. CHIN: If we have a 40, there will be 40.

TRUSTEE WALKER: You are hoping for 40?

MR. CHIN: Yes.

What I was trying to explain to you before, it could be a little confused, but based on my business and knowledge of the dog, during the daytime we let the dog play in the daycare room, they play and get tired.

Once they go into a kennel, most of the

time they sleep.

TRUSTEE WALKER: I have had dogs my whole life. They get tired, but they don't get that tired.

MR. CHIN: The kennel we are going to make a size, it will probably be two by six, three by six size. We are not talking about a small crate. It's going to be a place they can live, bed, too, toy and food and water.

TRUSTEE WALSH: For many years I recovered Greyhounds. I had two Greyhounds. They are found to be pack animals. You have to have more than one.

I had that issue where I took
them, places very rarely to stay over
night. Some dogs are big and they need
a big cage and sometimes that's
difficult to get a big cage.

MR. CHIN: Greyhound they need exercise, they need more exercise room. We probably won't board them because we are not going to have space.

TRUSTEE WALKER: I ran into that

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problem.

MR. CHIN: There is another kennel, doggie place in Roosevelt.

They have 200 rooms. I think they have 200 dogs. I'm not too sure they have a staff inside at night time. I went inside. We probably have the same concept. They have small cages, very small.

TRUSTEE WALKER: How much time will you actually be spending in Mineola?

MR. CHIN: For first time, I'm thinking to stay most of the time stay there for about a year, I need to build up my business. I'm doing a lot of investing in my business. I have to work hard to make it successful.

TRUSTEE WALKER: Thank you.

MAYOR STRAUSS: What are your plans with the pet waste? Do you have a Dumpster you are going to put the waste in?

MR. CHIN: Actually, I need to find out what I need to do. If I need BOARD OF TRUSTEE 1-20-2021

to have a container to keep it in the parking lot, I'll do that.

MAYOR STRAUSS: We will hook up with Sanitation, if we could, to have them reach out to you and work that out with you. Anything else that you would like to present to us?

MR. CHIN: No.

MAYOR STRAUSS: Don't go too far. Have a seat.

Anybody approaching podium, state your name and address.

Anybody in the third row? Yes, sir.

MR. LABRODO: Tony Labrodo, 159

Jericho Turnpike, Mineola, representing

Mineola Chambers of Commerce. Once

again to repeat myself, I just want

to -- we are trilled in the month of

January we have two businesses looking

to open here during COVID, and we are

also thrilled they seemed to be

service-type businesses, we believe,

seems to be the future to bring more to

retail, since more are struggling.

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These seem to be the answer to these stores, and I just want to wish them luck.

MAYOR STRAUSS: Thank you.

Anybody else?

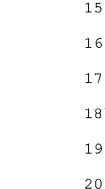
First row? Second row? Third row fourth row? Fifth row? Sixth row?

MS. SAYSHUS: Good evening. My name is Patty Sayshus. I live at 131 Washington Avenue, in Mineola.

One of you nice trustees asked the gentleman about whether he would be walking the dogs or not, and he didn't really directly answer the question.

I live on Washington right behind where this building is. I can see them going up to the corner, turning around, coming down Washington, where there is a nice, grassy area for the dogs going to the bathroom. I can't imagine 40 dogs going to the bathroom inside a building all day long. It doesn't make sense to me.

Most veterinary clinics and overnight boarding take the dogs



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outside for a work to the bathroom, otherwise, inside the place would just stink. It doesn't make any sense to me. I would like some clarification. I really don't want them walking the dogs down Washington.

I have tenants, we have problems with parking, and I also own a dog.

And it's a small little yappy dog that likes to think she owns all of

Washington Avenue. So I can imagine this dog barking 24 hours a day and me not getting any sleep. I'm mostly concerned about walking the dog constantly down the street.

MAYOR STRAUSS: Maybe address that issue.

DEPUTY MAYOR PEREIRA: If I could address something, I think there is confusion. This place is not at the Bethpage lot.

MS. SAYSHUS: Not directly. It is one building down.

DEPUTY MAYOR PEREIRA: It's on the corner of Maple and Jericho.

1	MS. SAYSHUS: Right.
2	DEPUTY MAYOR PEREIRA: It is where
3	the old Midas used to be.
4	MS. SAYSHUS: They wanted to walk
5	the dog, they would turn down Maple,
6	walk down Washington or go straight
7	ahead, but the obvious choice would be
8	to go to Washington and turn around the
9	corner and bring the dog home.
10	DEPUTY MAYOR PEREIRA: Your house
11	is the first one next to the municipal
12	lot across from Starbucks.
13	MS. SAYSHUS: Yes, and that is a
14	nightmare too. We won't go there.
15	DEPUTY MAYOR PEREIRA: I grew up
16	on 108 Washington, as well. There used
17	to be a Jack in the Box there forever.
1.8	So probably as long as we have been
19	here there has been something
20	MS. SAYSHUS: There has been a
21	Ford dealership. We go way back.
22	DEPUTY MAYOR PEREIRA: That's even
23	worse. As far as the dogs barking
24	MS. SAYSHUS: I'm not so concerned
25	with the dogs barking as much as I am
	BOARD OF TRUSTEE 1-20-2021

1	with them parading down the street and
2	constantly being walked.
3	DEPUTY MAYOR PEREIRA: We will ask
4	him to answer the question.
5	MS. SAYSHUS: He also said they
6	would go mostly inside the building,
7	and I can't imagine 40 dogs every day
8	going to the bathroom inside the
9	building.
10	MAYOR STRAUSS: It seems easy that
11	they would just walk them around the
12	block and bring them right back in.
13	MS. SAYSHUS: Yes, right past my
14	house.
15	MAYOR STRAUSS: Understood. Thank
16	you.
17	MS. SAYSHUS: Thank you. My
18	husband has the same concern although
19	he is not getting up.
20	MAYOR STRAUSS: Thank you.
21 -	Anybody else, fifth row?
22	Sixth row?
23	Anybody else?
24	MS. SAYSHUS: My husband has the
25	same concern only he is not getting up.
i	BOARD OF TRUSTEE 1-20-2021

MAYOR STRAUSS: You certainly covered it for both of you.

MS. SAYSHUS: Thank you.

MAYOR STRAUSS: Covered it well.

Gentlemen, please address the questions that the resident brought up.

MR. CHIN: Our consent is we focus on the small dogs, because we don't have enough space for big kennel.

Large breed dog, we couldn't take them a lot.

Basically, other store is the same. We have 800 square feet in the daycare room we put Wee-Wee pad. A lot of small dog go inside, they train to pee inside the house. Most of the time they go inside the house, since train, go on Wee-Wee pad. We use the Wee-Wee inside the playroom.

Also the dog pee and poop inside, we have staff, stay there together with the dogs and clean right away.

The reason I was telling you we do not walk the dog a lot outside unless customer request. We charge them extra

fee to walk the door outside because we have to spend more time with the dog walking outside. A lot of the time we don't do that because it is not safe.

It is not safe, just because of safety issue. Just in case they do runaway.

Of course we have to work with the ventilation system in the area. I don't think we are going to have issue here with the smell inside kennel in daycare.

The reason we get a lot of good review in my store, like I said we have a most and best review pet grooming and kennel-side in New York. We keep it clean. Every customer walk into out store. They don't think it is a boarding place or daycare place, it doesn't smell. We keep it nice and clean all the time.

Walking the door outside, we have a full-trained staff who is going to pick up after the dog.

I have my house too. I don't want somebody to come in and see my carpet BOARD OF TRUSTEE 1-20-2021

and peeing and grass get -- they die, right. I don't want other dogs come to my lawn, so we control that. We make sure we are trained to pick up the poop. We don't get no complaint from the neighborhood.

MAYOR STRAUSS: Are you willing to work out with us for a number say to walk the dogs, so you are not walking 40 around the lot.

MR. CHIN: We can't do that. I'm going to have a lot of staff to walk outside. Like I said, most of the customer we charge extra to walk the dog outside and they don't want to. They do go for walks.

Most of time they don't want to walk outside because of the safety issue.

We are making the place like a play area. They will pee and poop in the daycare room, playroom. We have 40 dogs a day like busy time. We are not going to walk 40 dogs. We are going to walk five, six, dogs a day, I'm

thinking.

MAYOR STRAUSS: Do you walk all the dogs at the same time?

MR. CHIN: No, one at a time. If I'm going to walk 40 dogs, I have to have lot of staff to walk the dogs outside. We only charge \$40 a night, \$40 to \$50 a night. It's not worth it for our business.

TRUSTEE CUSATO: I'm confused here. So if I board my dog, I go on vacation, I board my door for seven days, you are going to keep my dog in the cage for seven days. Never going to go outside for seven days.

MR. CHIN: If you request and pay extra and we walk the dog. We charge extra. Every customer wants to walk their dog outside, they have to pay \$10 extra every day, every morning and night. If someone wants to pay extra walk, we charged them. We walk them. There is a lot of customer won't do that.

TRUSTEE WALKER: Can I ask a

question?

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MAYOR STRAUSS:

TRUSTEE WALSH: I was a little confused. Part of the problem is that my hearing of what you're saying with the mask on is muffled. I'm having a little difficulty understanding what you're saying. I thought that you had said in your presentation that the dogs were always inside -- and, in your presentation, I didn't hear you mention anything about walking dogs outside. Now you are saying you are going to walk dogs outside; is that correct?

MR. CHIN: No, if people want to.

TRUSTEE WALSH: Can you pull it

down?

MR. CHIN: To be clear, if you want to go to our website, this is not my first time running the store. I have a store in New York. How you run the store is, usually we charge customers over night. Depends on the size, \$50 per night. If they want to walk the dog, \$10 extra, each walking

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\$5, walking around the block.

Most of the time we have a lot of small dogs coming to the store. They want to let the dog play in the play We are talking 800 square foot. The dog will run. It's like a dog run inside a store.

If the dog pee and poop inside, we have to stop and clean and play together and throw the ball.

TRUSTEE WALKER: But for dogs urinating, you say this is interior, it is going to be with these Wee-Wee pads?

MR. CHIN: No. We will have Wee-Wee inside room with kennel. usually keep Wee-Wee in the corner of the daycare room, playroom area. is a lot of dog training on Wee-Wee pad and going outside. I'm talking about small dogs.

TRUSTEE WALKER: How many dogs do you have in Flushing? What's your capacity?

MR. CHIN: Right now we have no dog because of the Pandemic. Before it BOARD OF TRUSTEE 1-20-2021

happened, we have about 50 dogs. 1 2 TRUSTEE WALKER: You were able to manage that by walking dogs outside? 3 MR. CHIN: We have about six, 4 seven dogs outside. Ten, 15 percent 5 want to walk outside. 6 7 TRUSTEE WALKER: In Mineola here, when you are allowed to store dogs or 8 watch and keep dogs overnight, what 9 percentage of dogs do you think are 10 being walked outside? 11 12 MR. CHIN: Could be a little more, 10 to 20 percent want to be walked 13 outside. 14 TRUSTEE WALKER: So you are 15 thinking for to eight dogs are going to 16 17 be walked outside on a daily basis? MR. CHIN: Probably. 18 TRUSTEE WALKER: Could be more? 19 MR. CHIN: Yes. 20 TRUSTEE WALKER: That's going to 21 22 be handled by dog walkers that you 23 bring in. 24 MR. CHIN: No, we have a staff 25 working.

TRUSTEE WALKER: Your staff is going to do this. Okay.

MR. CHIN: I'm opening a business in town. I don't want to be involved arguing with the neighborhood. I want to be nice with everything. It's going to be my hometown. I try to be keeping clean and not argue with any neighborhood.

TRUSTEE WALSH: See, our job here is to find a balance between the commercial and the residential. And everybody needs to be treated fairly. That's why we are asking you these questions.

MR. CHIN: Of course, I could train my staff to be more aware of her house, not be aware of her house.

MAYOR STRAUSS: No, then you will be around somebody else's.

MS. SAYSHUS: That works for me.

TRUSTEE WALSH: That doesn't work for anybody. That's not neither here nor there that you would keep it away from one house. The idea is community

and not individually, you know.

Thank you, Mayor.

TRUSTEE DURHAM: You said the dogs play in the playroom. How do you acclimate the dogs to each other? Do you have any procedure? If the dog turns vicious on another dog, what is your procedure.

MR. CHIN: Every dog that wants to enter into our facility, we do a temperament test. That's free temperament test before they drop off dog. The dog, if fail the test, they cannot use our facility. The dog aggressive with food or toys, another aggressive nature with dog, a dog not nurtured or spade, they cannot be enter. Before they check them in, make sure there is a temperament test. We know the dog and everything is safe, we give them a pass to leave the dog to facility.

TRUSTEE DURHAM: Do you check vaccinations and all of that? Yes, vaccination for rabies, for

1	Bordetella it's a New York State
2	law.
3	TRUSTEE WALSH: Do you have a
4	licensed veterinarian affiliated with
5	your business?
6	MR. CHIN: I do. I'm trying to
7	work in my plan I wish to work with
8	the veterinarian across the street from
9	me, Mineola Animal Hospital. There are
10	two animal hospitals in Mineola. I'm
11	trying to work with them.
12	TRUSTEE WALSH: You have another
13	business. How many have you been a
14	success in Flushing?
15	MR. CHIN: I'm sorry?
16	TRUSTEE WALSH: How many years
17	have you been involved in the business
18	both in Flushing and New Jersey?
19	MR. CHIN: About 10 to 20 years.
20	TRUSTEE WALSH: I'm sure over the
21	last ten to twenty years there have
22	instances where one dog bites another
23	dog. When that happens, what do you
24	do?
25	MR. CHIN: Of course, we have to
	BOARD OF TRUSTEE 1-20-2021

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find out what happened and why it happened?

TRUSTEE WALSH: What I'm trying to get at, what do you do? Do you contact the vet if the dog is injured?

MR. CHIN: The customer have to sign a contract when they leave the dog. If we have an accident in the store, we have permission to bring the dog to an animal hospital. Somewhere we can find medical contract with them. If there is any accident, we bring the dog to animal hospital nearby. We get the permission from the owner before they drop them.

TRUSTEE DURHAM: With the grooming, is it all done by staff, or is it self service?

MR. CHIN: We don't have self service. We have dog groomers who are trained from us.

MAYOR STRAUSS: Any or questions from the Board?

DEPUTY MAYOR PEREIRA: I'll just say this for the record, Mr. Chin is BOARD OF TRUSTEE 1-20-2021

here, very politely answering the questions. We are always interested in learning about the business. Thank you for doing that. I want you to know you are here for a special use permit.

That's what we are dealing with, the use, not necessarily how you run your business, because you have to answer to New York State.

You obviously have a successful business. You have to answer to New York State. I'm looking at your website, you have 203 comments or reviews, rather, and a 4.7 rating out of 5. Obviously, you are doing something right.

Just on myself -- it's important we get those things and address the concerns of your neighbors and that you are attentive, and you said you will be attentive. We hope you are true to your word. If you are not, we will hold you accountable for that.

Those stores have been empty quite awhile. What was there before was an BOARD OF TRUSTEE 1-20-2021

1	auto repair shop. This, in my opinion,
2	is much better, so thank you, again,
3	for choosing Mineola.
4	MR. CHIN: Thank you very much.
5	MAYOR STRAUSS: Any other comments
6	from the Board?
7	I'll entertain a motion to
8	approve.
9	DEPUTY MAYOR PEREIRA: I'll make
10	that motion.
11	TRUSTEE WALKER: I'll second.
12	MAYOR STRAUSS: Second by Trustee
13	Waker.
14	Mr. Scalero, poll the Board.
15	MR. SCALERO: Yes, sir. Trustee
16	Durham.
17	TRUSTEE DURHAM: Yes.
18	MR. SCALERO: Trustee Pereira?
19	DEPUTY MAYOR PEREIRA: Yes.
20	MR. SCALERO: Trustee Cusato?
21	TRUSTEE CUSATO: Yes.
22	MAYOR STRAUSS: Trustee Walsh?
23	TRUSTEE WALSH: Yes.
24	MR. SCALERO: Mayor Strauss?
25	MAYOR STRAUSS: Yes.
ı	BOARD OF TRUSTEE 1-20-2021

Congratulations. I ask, as the
Deputy Mayor mentioned, stay close to
the Building Department. Stay
conscious of your neighbors. Make sure
that you are good neighbors.

As Deputy Mayor mentioned, the fire department about the KnoxBox. We will have the Fire Department reach out again. Stick with the Chamber, a great group. They used to be down the block. Very active. They ought to be a good support for you opening up a business.

Thank you for choosing Mineola.

DEPUTY MAYOR PEREIRA: Thank you for committing to hiring local workers. That will be great. Between the veterinarian and you said you will be looking for local cashiers and staff. That would be great. It will minimize parking issues on the premises and also give employment opportunity to our residents. Thank you for offering that.

MR. CHIN: Thank you very much.

We plan to be -- my manager plans to

BOARD OF TRUSTEE 1-20-2021

The statement of the st	
1	move into the town. So he will be in
2	Mineola.
3	MAYOR STRAUSS: Thank you.
4	DEPUTY MAYOR PEREIRA: Excellent.
5	MAYOR STRAUSS: Folks, we are
6	going to take a brief recess and come
7	out for your Board extension.
8	Thank you for coming out.
9	I make a motion to close the
10	meeting.
11	DEPUTY MAYOR PEREIRA: Second.
12	MAYOR STRAUSS: Deputy Mayor
13	Pereira second.
14	Trustee Durham.
15	TRUSTEE DURHAM: Aye.
16	All in favor?
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(Whereupon, all Board members replied, "aye.") I hereby certify that the foregoing is a true and accurate transcription of my original stenographic notes. Janie M. Colasarti JANINE M. COLASANTI, RPR Senior Court Reporter 

2 actually [5] 20/7 24/18 30/20 35/10 35/23 **DEPUTY MAYOR PEREIRA: [30]** 20 [5] 1/4 2/9 14/22 22/19 50/18 add [1] 32/14 4/13 9/25 10/6 10/9 10/12 13/14 13/22 20 percent [1] 47/12 address [10] 5/7 12/17 17/16 24/13 16/25 20/6 20/12 21/9 21/19 21/23 200 [2] 35/3 35/4 29/23 36/11 38/15 38/18 41/4 52/17 2005 [1] 6/15 22/21 22/25 24/4 32/7 38/17 38/23 administration [2] 3/7 15/19 39/1 39/9 39/14 39/21 40/2 51/23 53/8 2019 [1] 7/4 affidavit [2] 3/24 16/11 53/18 54/13 55/3 55/10 2021 [3] 1/4 2/9 14/22 affiliated [1] 50/3 MAYOR STRAUSS: [76] 203 [1] 52/12 aforesaid [2] 3/18 16/5 MR. CHIN: [75] 236 [1] 15/16 after [1] 42/22 MR. GIBBONS: [2] 4/3 16/15 24 [2] 28/22 38/11 again [9] 17/8 20/23 21/5 23/23 25/1 MR. LABRODO: [2] 12/20 36/14 25 [3] 32/3 32/4 32/4 30/15 36/17 53/1 54/8 MR. SCALERO: [10] 2/4 13/18 13/21 25 percent [2] 31/25 32/1 aggressive [2] 49/14 49/15 13/23 14/2 14/17 53/14 53/17 53/19 agree [1] 20/12 53/23 ahead [1] 39/6 30 [1] 32/24 MR. WHALEN: [2] 3/23 16/10 all [23] 3/19 4/16 4/17 6/18 12/8 16/6 MS. MA: [22] 7/23 8/1 8/4 8/7 8/11 30 percent [1] 32/9 17/3 17/4 22/6 26/20 28/13 29/19 30/7 8/14 8/19 8/22 9/1 9/6 9/14 9/19 9/23 32/13 32/25 37/21 38/9 42/19 44/1 10/5 10/8 10/11 10/25 11/17 11/21 49/23 51/16 55/15 56/1 4.7 [2] 20/9 52/13 12/3 12/12 14/14 allotted [1] 20/2 MS. SAYSHUS: [13] 37/7 38/21 40 [12] 22/9 22/22 25/13 33/13 33/14 allowed [1] 47/7 38/25 39/3 39/12 39/19 39/23 40/4 33/16 37/19 40/6 43/9 43/21 43/23 almost [1] 20/20 44/4 40/12 40/16 40/23 41/2 48/20 alone [1] 27/9 405 [1] 3/3 MS. YAN: [3] 5/13 5/18 6/6 also [9] 1/13 6/20 7/7 24/9 36/21 38/7 TRUSTEE CUSATO: [10] 11/2 13/11 450 [1] 15/15 40/4 41/19 54/19 13/24 24/7 24/15 24/21 25/1 25/9 44/9 although [1] 40/17 53/20 always [2] 45/9 52/1 TRUSTEE DURHAM: [16] 11/5 13/20 50 [1] 46/25 am [10] 2/2 5/13 5/19 6/1 6/16 7/12 25/11 25/18 25/21 26/1 26/11 27/7 50 percent [2] 31/24 32/6 20/13 29/8 31/13 39/24 27/15 27/18 28/21 49/2 49/22 51/15 550 [2] 2/18 15/6 amount [1] 8/21 550-12 [2] 2/20 15/8 53/16 55/14 animal [5] 20/17 50/8 50/9 51/9 51/12 TRUSTEE WALKER: [24] 29/10 30/1 animals [7] 18/13 22/22 23/3 23/13 30/4 30/11 30/24 32/3 32/10 32/13 23/14 23/23 34/13 6,700 [1] 21/18 33/10 33/15 34/1 34/24 35/9 35/18 another [5] 35/1 49/6 49/14 50/11 60-inch [1] 22/12 44/24 46/10 46/20 47/1 47/6 47/14 50/21 60-pound [1] 24/10 47/18 47/20 47/25 53/10 answer [6] 9/8 36/25 37/13 40/3 52/7 6:30 [3] 1/4 2/10 14/23 TRUSTEE WALSH: [22] 4/9 11/10 52/10 11/18 11/23 12/4 14/1 16/21 18/22 answering [1] 51/25 29/2 29/22 30/15 34/10 45/2 45/15 answers [1] 5/3 70 [1] 31/24 48/9 48/21 50/2 50/11 50/15 50/19 anticipate [1] 33/6 7:00 [4] 8/1 19/1 19/4 27/13 51/2 53/22 any [16] 3/16 4/25 9/21 10/19 11/13 7:00 p.m [1] 27/16 14/7 16/3 26/5 27/18 38/2 38/12 48/7 49/5 51/11 51/21 53/4 \$10 [2] 44/18 45/24 anybody [9] 12/15 12/18 13/5 36/10 800 [3] 26/20 41/12 46/4 \$40 [2] 44/6 44/7 36/12 37/4 40/20 40/22 48/22 8:00 [5] 18/20 18/23 19/5 27/13 33/3 \$5 [1] 45/25 anyone [2] 5/5 17/14 8:00 p.m [1] 27/16 \$50 [2] 44/7 45/23 anyone's [1] 24/1 anything [12] 9/22 10/19 11/15 11/19 11/24 12/10 20/19 21/5 21/9 22/15 9:30 [4] 8/1 18/20 18/22 19/5 10 [2] 47/12 50/18 36/5 45/11 9:30 a.m [1] 8/2 10,000 [1] 21/22 apologize [1] 7/19 101 [1] 3/4 105 [1] 24/16 applicant [3] 5/10 17/9 20/24 application [5] 2/16 4/23 15/4 17/10 a.m [1] 8/2 107 [2] 17/22 24/18 32/15 able [1] 47/1 107-111 [2] 15/12 24/13 about [19] 7/7 19/20 20/20 23/16 26/20 appointment [1] 8/18 108 [1] 39/15 appointments [2] 8/11 8/13 30/5 32/24 33/4 34/7 35/14 37/11 11 [1] 33/4 38/13 45/11 46/18 46/25 47/3 50/18 appreciate [1] 7/18 111 [4] 15/12 17/22 24/13 24/19 approach [1] 17/14 52/2 54/6 11358 [1] 29/25 access [4] 3/8 15/20 23/11 23/22 approaching [3] 5/5 12/16 36/10 11501 [2] 2/12 14/25 approval [1] 12/2 accident [2] 51/7 51/11 119-15 [1] 29/24 acclimate [1] 49/4 approve [3] 13/1 13/10 53/7 12 [4] 2/20 15/8 19/21 33/4 accountable [1] 52/22 are [83] 131 [1] 37/8 area [10] 10/23 18/10 26/14 26/20 accurate [2] 17/17 56/6 143 [3] 2/25 5/11 5/21 26/21 37/18 42/7 43/20 46/4 46/16 accurately [1] 5/8 15 [3] 19/21 29/24 47/4 argue [1] 48/7 across [2] 39/11 50/7 155 [3] 2/10 12/21 14/23 arguing [1] 48/4 acted [2] 3/17 16/4 159 [1] 36/14 around [6] 37/16 39/7 40/10 43/9 45/25 action [2] 4/7 16/19 18 [1] 25/14 48/19 active [2] 33/1 54/10 arrive [1] 27/12

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